

July 14, 2014

Dear Mr. Eric Heimerman,

I want to send you this letter to let you know that we love our new pavers patio and you have 2 outstanding employees on your team.

Chris (the sale person) who first worked with us to help us get what we want. As you know we are deaf but Chris was great. He texted us immediately when we had concerns or questions. This was great appreciated!

Gene (the foreman) I watched him, he is truly a hard worker and very easy to work with. When I asked him questions, he ~~took~~ took the time to explain. He was very polite! He went out of his way to meet and please our needs. He is wonderful person!

Thank you for your time,

Sincerely yours,

Louaine J Steltz
3025 Stoner's Ford Way Frederick